

Outpatient Behavioral Health Services

Fee Policy

Purpose and Scope:

Pathways to Housing DC is certified to provide outpatient behavioral health services in Washington D.C. (DC Department of Behavioral Health) and Maryland (Local Behavioral Health Authority) to low-income people who qualify for Medicaid, Medicare, or other public health service programs aimed at reaching low-income individuals. These services include, but are not limited to: Assertive Community Treatment, Mobile Treatment Services, Community Support, Medication Somatic, Counseling, and Therapy.

Policy:

This policy is to ensure that all behavioral health clients are provided with approved/eligible services regardless of their income or ability to pay; we do not use a sliding scale for payment as no out-of-pocket expenses are incurred by clients.

Pathways to Housing DC shall maintain the operational capacity to submit claims, transmit information and track payments received for all third-party billing. To do so, Pathways to Housing DC has a software billing system that is compatible with the required payment systems. It is Pathways to Housing DC policy to bill and pursue all third-party billing and to ensure that all consumers have identified payers prior to the beginning of treatment. Payers may include Medicaid, Medicare, or other insurance providers. During intake it is the responsibility of the intake staff to assess ability to pay and to identify the source of payment.

Procedure:

Pathways to Housing DC's internal billing system and external databases have the operational capacity to manage the following:

- Verify eligibility for Medicaid and other third-party payers
- Document services provided
- Submit claims and documentation of services rendered to oversight agencies on a timely basis
- Track all payments for services provided to enrolled and referred clients.



No additional charges shall be billed to clients for any claims paid by Medicaid. In addition, Pathways to Housing DC shall utilize and require any sub-contractors to utilize payments from other public or private sources, including Medicare. Pathways to Housing DC operates according to all applicable federal, District of Columbia, and State of Maryland laws and regulations relating to fraud and abuse in health care and the Medicaid program. The agency and its staff are responsible for reporting any suspected fraud and abuse to the appropriate governing agency and taking immediate corrective actions required by the Law.